



Personal Care Assistants (PCAs)

In the ISO model, the consumer chooses their own PCA(s).

The PCA can be a family member, friend, or other trusted individual.

PCAs must meet basic training requirements specified by the Aging and Disability Services Division.

Consumer Direct covers cost of required initial training, CPR, 1st Aid, Background checks, TB testing, and provides ongoing training and support.

Pay rate is \$10.75 per hour, increasing to \$11.50 after 6 months.

A free \$10,000.00 life insurance policy and access to vision, 401(k), and dental programs are also available.

Pay days are every other Friday.



**Consumer Direct provides
Statewide service**

Email

infonv@consumerdirectonline.net

Reno

1005 Terminal Way, Suite 294
Reno, NV 89502

Toll Free phone: 1-877-786-4999

Toll Free fax: 1-877-786-4998

Las Vegas

1830 E Sahara Ave., Suite 207
Las Vegas, NV 89104

Toll Free phone: 1-866-4435

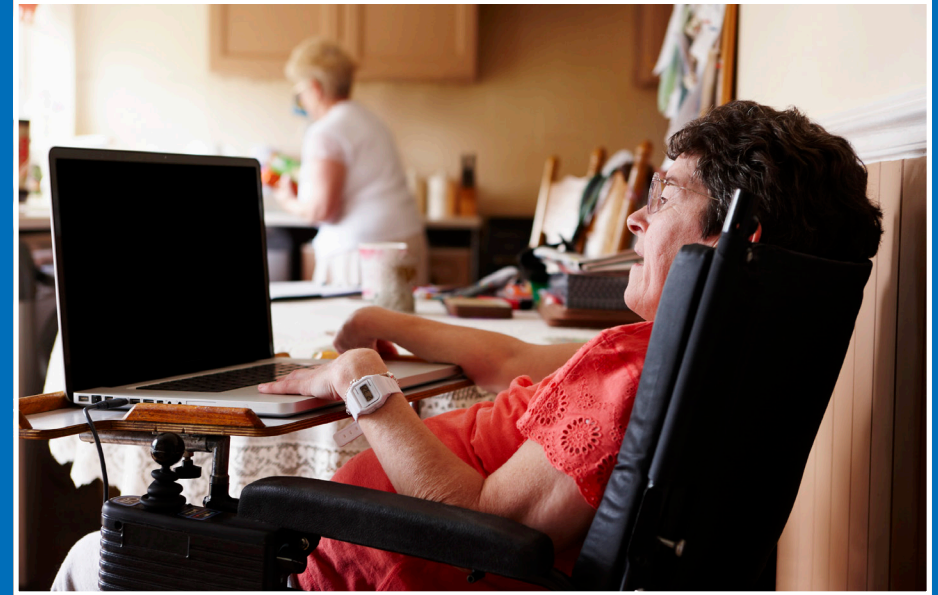
Toll Free fax: 1-866-686-4435

Consumer Direct PAS Participant Information



1-877-786-4999

www.ConsumerDirectOnline.net



Eligibility Criteria

To receive services from the PAS program through Consumer Direct, the recipient must meet the following criteria:

- Resident of Nevada
- Diagnosed by a licensed physician as physically disabled or medically frail
- Require no more than 35 hours per week of essential personal care from this program
- Be capable of Self Directing personal assistance services or have a Personal Representative who can direct services on their behalf
- Provide evidence of income eligibility, which proves his/her inability to pay the cost of such care
- Not have Medicaid services (unless hospice)

Consumer's Role

Self Directing Consumers or their Personal Representatives:

- Recruit and Hire PCAs
- Schedule
- Supervise
- Train
- Maintain a viable Back-Up Plan
- Approve and Submit Time Sheets
- Inform Consumer Direct of:
 - changes in contact information,
 - health status, and other
 - significant events

Consumer Direct's Role

Consumer Direct provides:

- Support and Training to Consumer and PCAs
 - Assistance with development of Back-up/ Emergency Plan
 - Records Maintenance
 - Payroll Services including Workman's Compensation and Unemployment Insurance
 - PCA Benefit package*
 - Compliance assistance for Consumers and PCAs with applicable Federal, State, and ADSD regulations
- *Benefit flyer provides details

Consumer Direct Provides Services Statewide in Nevada

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